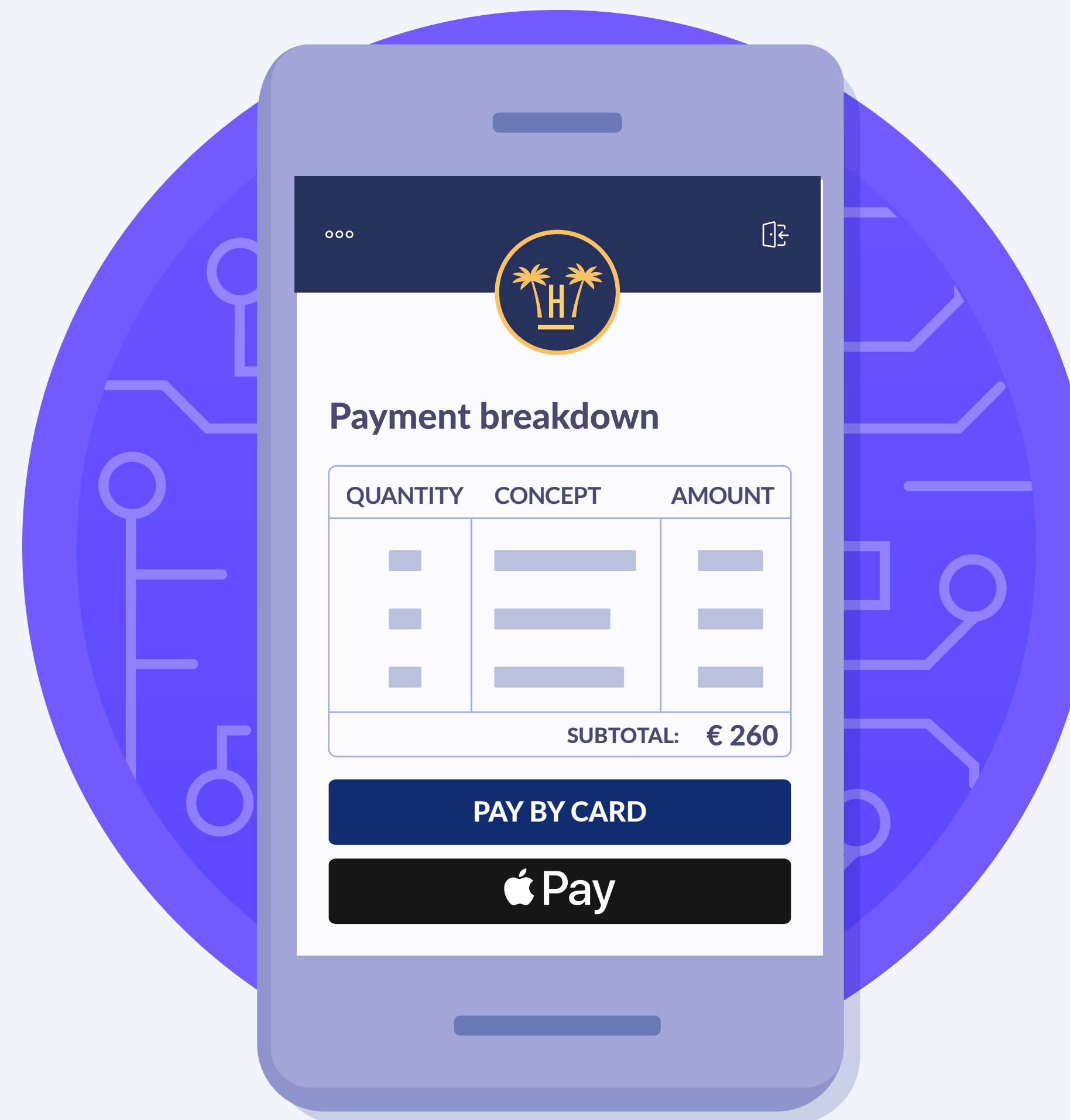


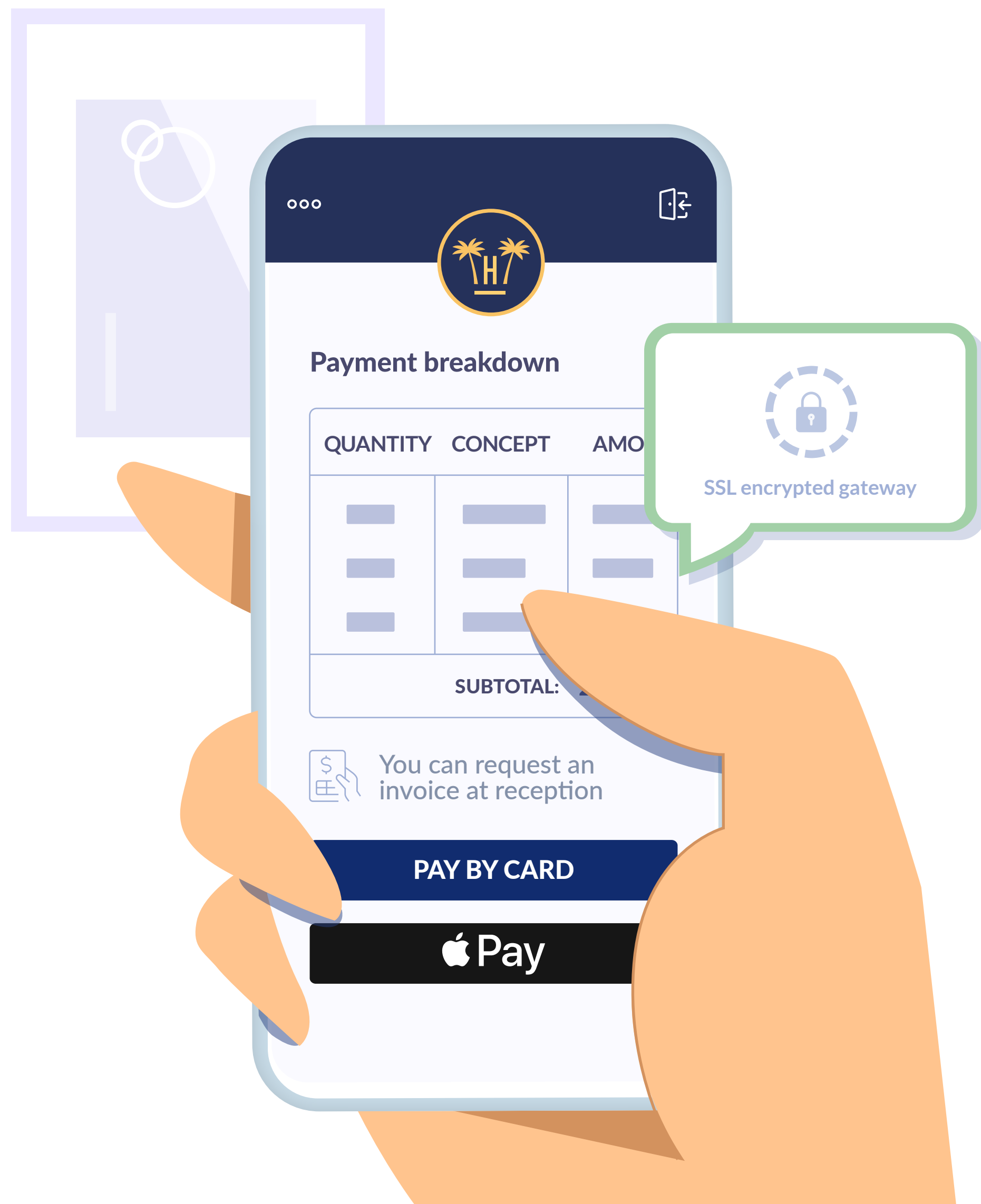
Digital payments

hotelinking



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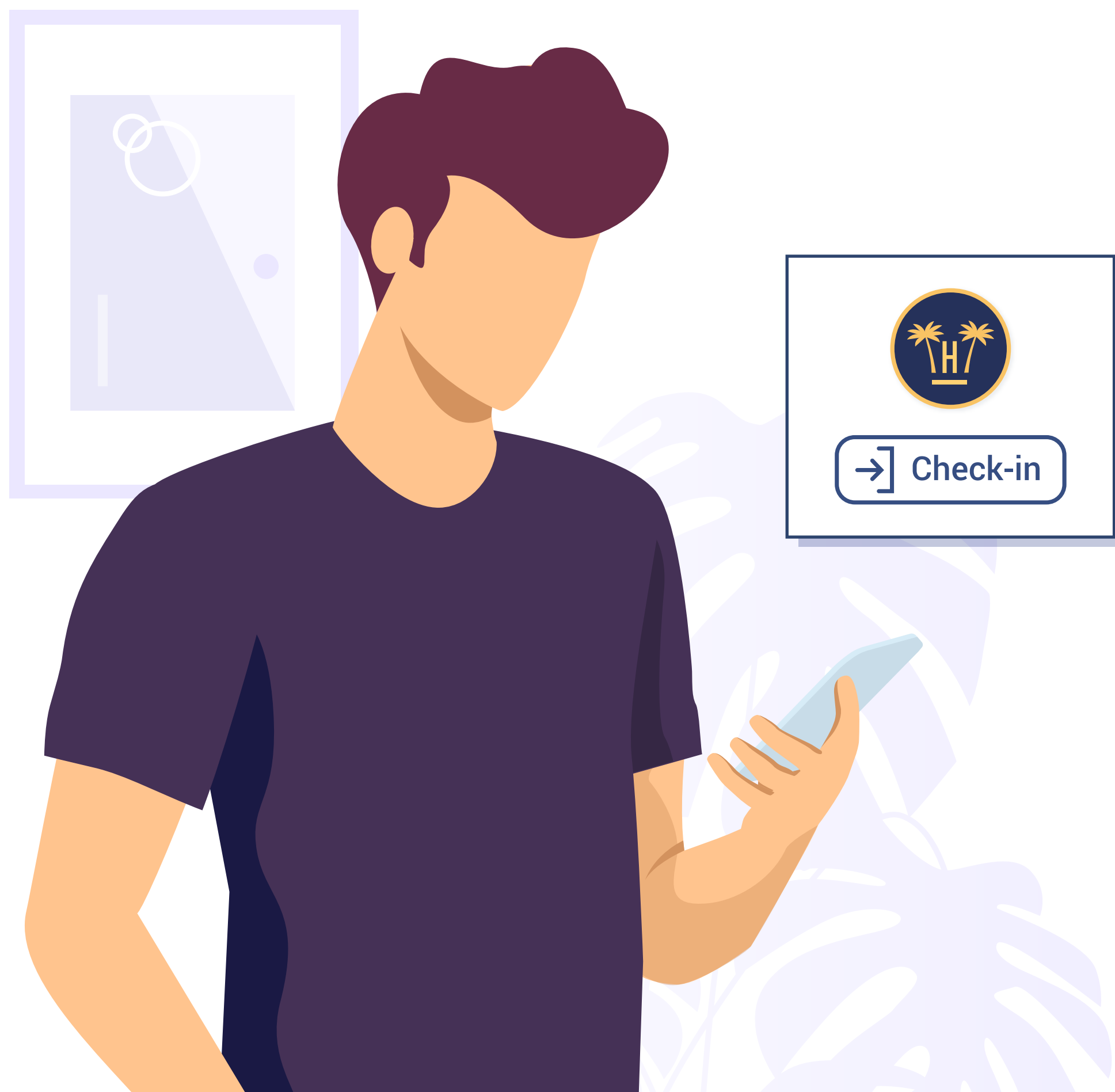


Introduction

The Digital Payments module is an add-on to the **Online Check-in** process offered by Hotelinking.

If the hotel decides to contract this service, a few more steps would be added to the guest's check-in process.

Below you will find this module's advantages and features.



Thanks to the Digital Payments module, we can incorporate into the online check-in process the possibility of making the hotel payment from any device even before the guest's arrival, online and fully automated.

Guests will be able to pay their outstanding balance through their favourite payment method, from their device and without needing to interact with the front desk staff.

The digital payment module is designed to integrate with major gateway systems, but also for local payment gateways. Hence, it is possible to choose both payment gateway and available payment methods.

Characteristics



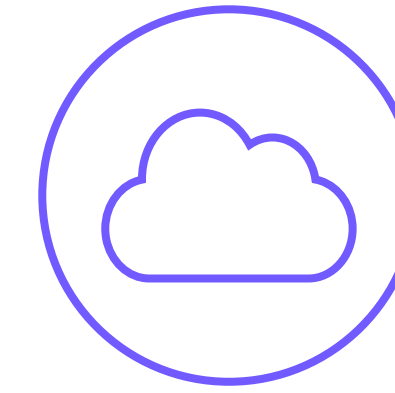
It accepts

different payment methods



Multi-gateway

system



Instant update

to the PMS



Compliance

with PSD2 and PCI
regulations



Full or subtotal

payment per room in the
same reservation



Collections paid

into the account without
prior withholdings

ooo
Outstanding payments

Hotel Paraíso

LOCATOR
HK22GFD898

NAME
DIANA PERICÁS

PAY FOR ONE OR MORE ROOMS

NIGHTS: 3
ROOM: DH
ADULTS: 1
CHILDREN: 1
TOTAL: € 782

THIS BOOKING:
NIGHTS: 3
ROOM: DH
ADULTS: 2
CHILDREN: 1
TOTAL: € 782

————— Another option is: —————


TOTAL: € 1.564


CONTINUE

Features


Possibility of payment of different reservations.

If a locator has several reservations, the guest can select the rooms they want to pay for or settle in full on the spot.

ooo **Outstanding payments** 


Hotel Paraíso 

LOCATOR: HK22GFD898 NAME: DIANA PERICÁS

 **THIS BOOKING:**
NIGHTS: 3
ROOM: DH
ADULTS: 2
CHILDREN: 1
TOTAL: € 782

————— Another option is: —————

PAY TOTAL:

 TOTAL: € 1.564

————— Or on the contrary: —————

I WON'T PAY ANYTHING NOW
It will be paid by another person or I will pay at the reception.

CONTINUE

If you want to include the possibility to pay on arrival at the hotel, you can offer this option via a button.

ooo

Outstanding payments

Hotel Paraíso

LOCATOR
HK22GFD898

NAME
DIANA PERICÁS

Payment breakdown:

| QUANTITIY | CONCEPT | AMOUNT |
|------------------|--------------------------|-----------------|
| 2 | TOURIST TAX | € 17,05 |
| 1 | SOUBLE ROOM + FULL BOARD | € 782,00 |
| 2 | LATE CHECK-OUT | € 50,00 |
| SUBTOTAL: | | € 849,05 |

You can request an invoice at reception

PAY BY CARD


Breakdown of outstanding payments


If necessary, other outstanding expenses can be included, such as the tourist tax.

ooo

Outstanding payments

Hotel Paraíso






LOCATOR
HK22GFD898


NAME
DIANA PERICÁS


PENDING: € 782





You can request an invoice at reception

PAY BY CARD

PAY BY 

PAY BY 

PAY BY 

PAY BY 

PAY BY CARD

RETURN TO PAYMENT SELECTION

Multi-gateway payment system

The system offers a multi-gateway payment system, that is, different payment method services can be flexibly associated with different gateways, depending on the hotel needs.




Secure payment system

During the payment process and in compliance with European regulations PSD2 and PCI Compliance, the payment system provider will ensure that the buyer's sensitive information is protected with the encryption of their data. So that under no circumstances can Hotelinking access or store this information.

The PSD2 policy requires the user to confirm their identity every time they perform an online payment. Strong Client Authentication (SCA) is also required.


ooo

Payment
Hotel Paraíso



☰

LOCATOR
HK22GFD898
CHECK-IN
DIANA PERICÁS


OPERATION AUTHORISED WITH CODE: 208649

Card number:
*****2066


| OPERATION DETAILS | |
|-------------------|------------------|
| Amount: | 782,00 € |
| Outlet: | RESC (UK) |
| Terminal: | 67583877374-1 |
| Order number: | 007478218744 |
| Date: | 26/08/2021 10:12 |



CONTINUE

ooo

Payment
Hotel Paraíso



☰

LOCATOR
HK22GFD898
CHECK-IN
DIANA PERICÁS

Successful payment

We have received the payment of **782 euros**.

We will now show you the transaction reference.
Remember that you can ask for an invoice at reception.

SERVICE: REDSYS
OPERATION: 4534547683

CONTINUE

23

ARRIVALS



08

DEPARTURES



19

OCCUPIED ROOMS

61%

BOOKINGS

Arrivals

Departures

Stays

Guests

Today









| GUEST | CONF# | ROOM | STATUS | DOCUMENTATION | CHECK-IN | REVENUE | NIGHTS |
|------------------|-------------|------|-----------|---------------|------------|---------|--------|
| Anne Mill | 1245888475 | 007 | Confirmed | | 20. 09. 21 | 478.00 | 3 |
| Jürgen Klaus | 8749958423 | 123 | Confirmed | | 20. 09. 21 | 160.00 | 1 |
| Alicia Fernández | 1285028490 | 044 | Confirmed | | 20. 09. 21 | 320.00 | 2 |
| Carlos Martínez | 74568112706 | N/A | Pending | | 21. 09. 21 | | |









Instant update to the PMS

Outstanding balances that have been paid digitally through the payment module will be automatically updated in the PMS.

This way the entire process is fully automated.

Related content

- Online Checkin  
- Enable Online Checkin For Expedia guests  
- Enable Online Checkin For Booking guests  
- Online Checkout  

- Credit card pre authorization and check-out  
- Online Checkin video  
- Suite of contactless tools for hotels  
- Contactless technology for hotels  

hotelinking

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