Portal Pro operation

hotelinking

Your privacy is important to us

| I am a guest | I have a code |

Enter your first name:

Enter your surname:

Enter your room number:

Confirm

Your privacy is important to us

To prove that you are a guest of this hotel,
please enter the following data:

I am a guest	I have a code

Enter your first name:

Enter your surname:

Enter your room number:

Confirm

Portal Pro for hosted guests

Portal Pro: It is the portal that will appear before the classic captive portal when the guest connects to the WiFi, through which we will do a data check.

If the guest is staying at the hotel, they will have to fill in the 3 fields that are requested in the first tab (name, surname and room).

Your privacy is important to us

To prove that you are a guest of this hotel,
please enter the following data:

I am a guest	I have a code

Enter your first name:

Carlos

Enter your surname:

Martínez

Enter your room number:

127

The data you have entered do not match our records.
If you are a guest of this hotel, please try again later or talk to reception staff.

Incorrect data

If the data you have entered are not valid, you will be returned to the Portal Portal Pro and asked to fill in the 3 obligatory fields once again.

The guest must request Wi-Fi access after they have checked in, as if their data are not found in the PMS they won't be able to follow the Internet connection process.

Portal Pro for non-hosted clients

In the case where we want to provide WiFi access to non-staying clients, the second tab gives the option to enter a password that will be provided by the hotel staff.

Your privacy is important to us

To prove that you are a guest of this hotel, please enter the following data:

| I am a guest | I have a code |

Please enter your access code:

Confirm

Your privacy is important to us

Hotelinking S.L. collects and processes your personal data during the WiFi connection about the begin as the data controller and as established in our Privacy Policy.

We collect the data to guarantee a secure connection. The legal basis for this is the data controller's legitimate interest in preventing unauthorised access, detecting incidents and preventing attacks. The data collected will only be assigned to the hotel where you're staying to enable access to this WiFi service. The purpose thereof is to send you commercial communications related to the services contracted. The legal basis is the contract you signed with the hotel. You may contact us and exercise your rights of access, rectification, erasure, restriction of processing, objection and portability at dataprotection@hotelinking.com or as established in our Privacy Policy.

I agree. Continue

Go back

Hosted guest

Non-guest customer

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We collect the data to guarantee a secure connection. The legal basis for this is the data controller's legitimate interest in preventing unauthorised access, detecting incidents and preventing attacks. If you consent, The data collected will only be assigned to the hotel where you're staying to enable access to this WiFi service. The purpose thereof is to send you commercial communications related to the services contracted. The legal basis is the contract you signed with the hotel. You may contact us and exercise your rights of access, rectification, erasure, restriction of processing, objection and portability at dataprotection@hotelinking.com or as established in our Privacy Policy.
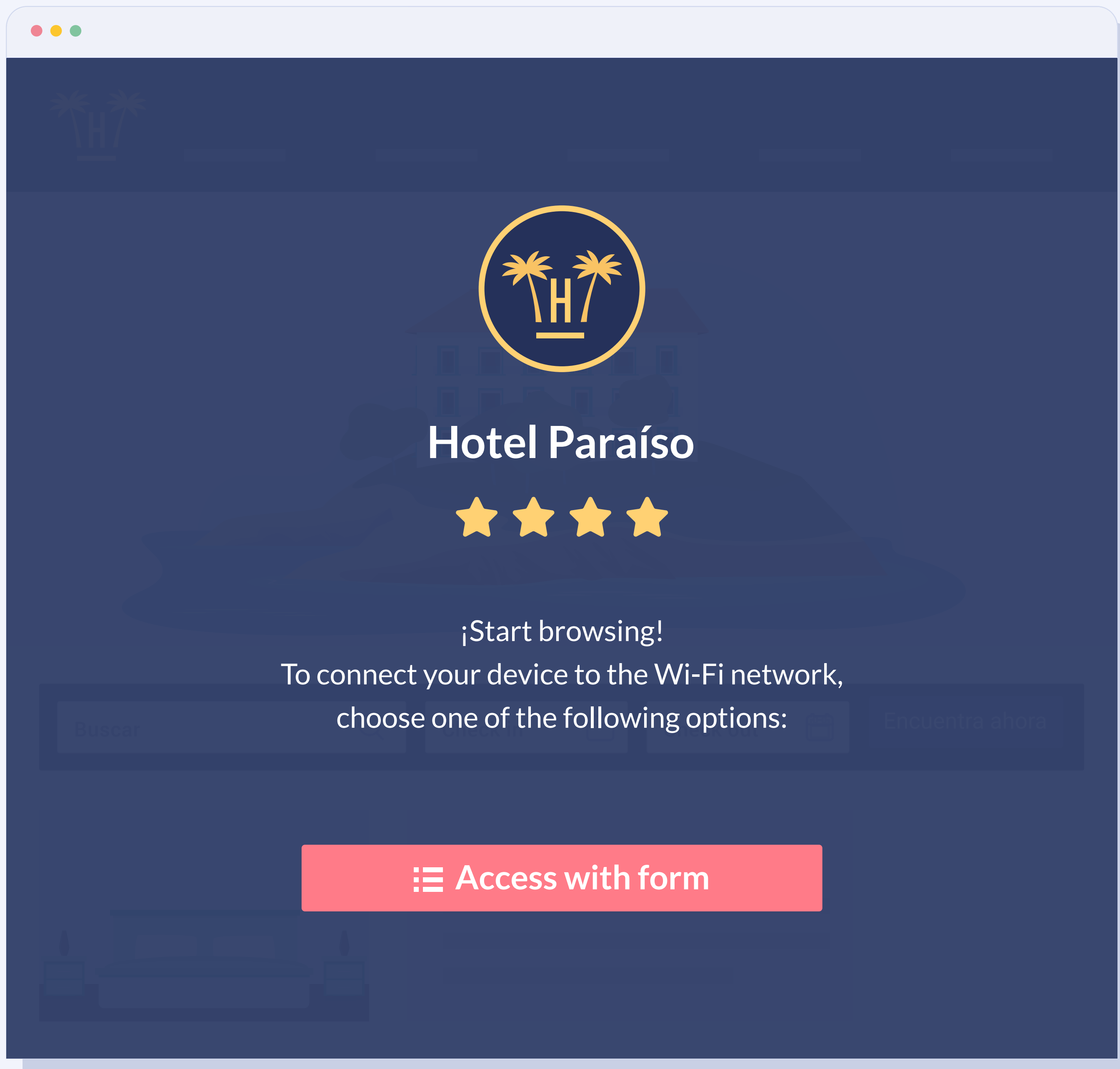
☐ I agree to the assignment of my data to Paradise Hotel to send commercial communications on their services.

I agree. Continue

Go back

Privacy

If they are not a guest, the user will have to accept the privacy terms and conditions to continue the process; if they are a guest, they will simply have to indicate that they agree to the legal notice and press 'continue'.

Hotel Paraíso

★ ★ ★ ★

¡Start browsing!
To connect your device to the Wi-Fi network,
choose one of the following options:

Buscar   Encuentra ahora

≣ **Access with form**

Requesting Wi-Fi access

When the user fills out his/her data, the portal will send this information to Hotelinking, who will in turn send it to the PMS (to check that the data are valid). If the PMS tells us that the data are correct, we will allow the guest to proceed to the classic Hotelinking portal, where he/she will be given the option of connecting to Wi-Fi via Facebook or by completing a form.

Authenticate to access WiFi

Email * (required)

Your email here...

Access WiFi

Guest Wi-Fi access

If the guest connects to Wi-Fi by filling out a form, we will only ask them for their email address. All other data will have been provided to us beforehand.

The advantage of this service is that it allows us to cross-check the data in real time against the PMS, with 100% data accuracy.

Authenticate to access WiFi

Name* (required)

> Carlos Martínez

Email * (required)

> Your email here...

Gender* (required)

> Man ⌄

Date of birth* (required)

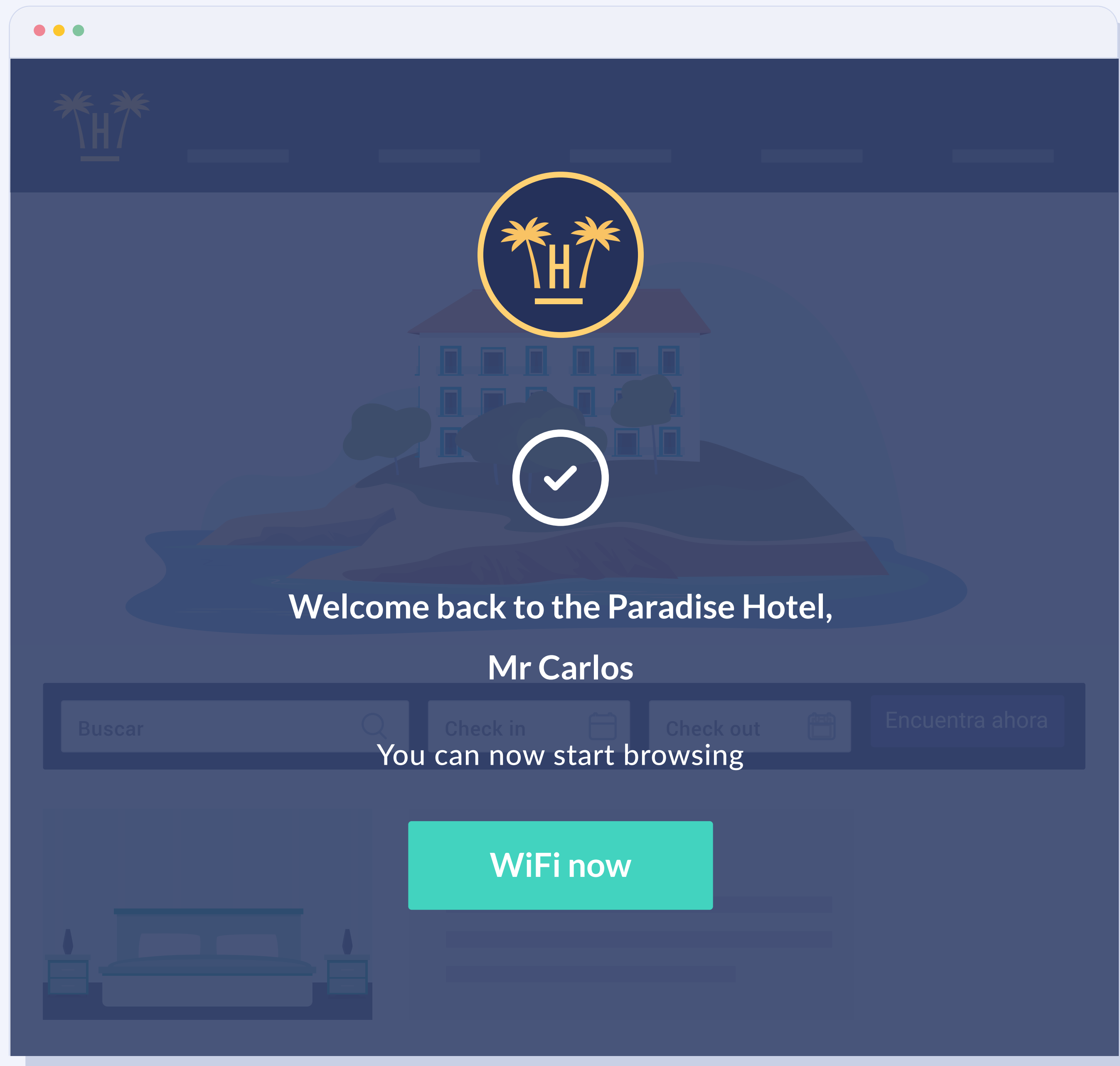> 1975 ⌄   01 ⌄   03 ⌄

Access WiFi

Non-guest
Wi-Fi access

Non-guests are asked for more data, as this information does not exist in the PMS.
This data will allow us to include them in our data base.

Welcome back to the Paradise Hotel,

Mr Carlos

You can now start browsing

WiFi now

Completed Wi-Fi access

Portal Pro is a more restrictive, but more secure service.

Guests will only be able to connect to Wi-Fi after they have checked in and reception staff have entered their data in the PMS.

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To prove that you are a guest of this hotel,
please enter the following data:

I am a guest	I have a code

Enter your first name:

Carlos

Enter your surname:

Martínez

Enter your room number:

127

Confirm

Your privacy is important to us

Choose your profile:

Name: Carlos Martínez
Date of birth: 03 / 01 / 1975

Name: Carlos Antonio Martínez
Date of birth: 15 / 05 / 1980

People with similar names

Sometimes, two people will have a similar (e.g. father and son). In this case, **the guest will be asked to choose their personal profile from a list of similar results.**

Authenticate to access WiFi

Name* (required)

Julia Sanz

Email * (required)

Your email here...

Gender* (required)

Woman

Date of birth* (required)

2006   ⌄   11   ⌄   07   ⌄

☐ Based on your date of birth, you are not old enough to provide consent for the processing of your data. Do you have the consent or your parents or legal guardians for this?

Access WiFi

Minors

If a minor connects to the Wi-Fi, his/her parents will need to provide their **consent** for the child's data to be processed by ticking a checkbox.

RETRIEVED DATA	THE DATA SOURCE IS HOTELINKING	THE DATA SOURCE IS THE PMS
NAME		✓
SURNAME/S		✓
VERIFIED EMAIL	✓	
PHONE NUMBER		✓
PASSPORT/ID NUMBER		✓
GDPR CONSENT STATUS	✓	
DATE OF BIRTH		✓
NATIONALITY		✓
COUNTRY OF RESIDENCE		✓
CITY		✓
ADDRESS		✓
POSTAL CODE		✓
LANGUAGE	✓	
GENDER (M/F)		✓
DEVICE BRAND	✓	
DEVICE MAC	✓	
DATE OF CONNECTION TO CAPTIVE PORTAL	✓	
UNIQUE HOTELINKING ID	✓	

RETRIEVED DATA	THE DATA SOURCE IS HOTELINKING	THE DATA SOURCE IS THE PMS
USER SATISFACTION SCORE	✓	
TOTAL HOTEL/CHAIN VISITS	✓	
LAST HOTEL VISITED	✓	
ROOM NUMBER		✓
ROOM TYPE		✓
NAME OF HOTEL ROOM		✓
BOARD TYPE		✓
ADULTS IN BOOKING		✓
CHILDREN IN BOOKING		✓
BOOKING CODE		✓
BOOKING DATE		✓
CHECK-IN DATE		✓
CHECK-OUT DATE		✓
BOOKING CHANNEL		✓
BOOKING COMMENTS		✓
TOTAL NIGHTS OF STAY		✓
TOTAL BOOKING VALUE		✓
TOTAL EXPENSES DURING STAY		✓

List of fields retrieved by Portal Pro from the PMS, together with the data generated by Hotelinking itself

NOTE: The data retrieved from the PMS may be empty if the PMS does not have this data. Hotelinking only retrieves fields with data if the PMS contains that information beforehand.

Related content

Suite of contactless tools for hotels

Data enrichment with PMS

hotelinking

CONTACTLESS TECH TO CONNECT WITH YOUR GUESTS

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